



August 26, 2014

Dear Sterling,

I needed quick transit times to the West Coast for LTL's that had low statistics of security breaches, which is why I chose Sterling Transportation. I was experiencing problems with damages, delays and security concerns with our former freight forwarder. Sterling provides my company FTL's from MIA to SFO/LAX. I have chosen Sterling for our FTL because I need secure and safe transits to the West Coast in 3 days. One thing I've talked about using Sterling has been their ability to accommodate Expeditors with security and loading tools to prevent damages. The services Sterling provided have enabled me to meet the needs of my customer. Sterling has consistently provided optimal customer service. I found the experience with Sterling to be exceptional and one of a kind. I would recommend Sterling to people who need dedicated truckloads to the West Coast from the East or vice versa. Based on my experience, anyone using Sterling can expect secure and prompt shipments. After having done business with Sterling, I'm happy to say there has never been a security concern. Any businesses that use Sterling can be assured of on-time deliveries and secure freight. I would recommend Sterling to people who need secure truckloads.

Sincerely,

A handwritten signature in black ink that reads "Jenifer Del Busto".

Jenifer Del Busto

Operations Manager - Transcon Services